

COVID-19 Procedures

If a child is displaying symptoms before their booking starts?

If your child is displaying symptoms or members of the household are, then they are not to attend the club until a negative test has been completed.

What happens if the club gets cancelled by Clubszone or another lockdown?

Customers wou<mark>ld receiv</mark>e a full refund if the club were cancelled due to government enforcement or Clubszone staff members having to isolate.

Activity Groups

We have limited the mixing within groups to minimize the isolation for children if there was to be an outbreak at the club.

How will the staff at the club monitor the situation during the club?

Wh<mark>en neces</mark>sary, we will check the temperature of the children on arrival and when we feel signs of covid could be present amongst a child.

What happens if a child is showing symptoms on site?

A staff member would isolate the child and call to get the child collected to be tested.

If a child has been found to be positive whilst at the club

We will be following the government guidelines at the time of testing

Clubszone is owned and operated by Clubszone CZ Limited a company registered in England and Wales whose registered office is Business Box, 3 Oswin Road, Leicester, LE3 1HR.

Company Registration No. 07989210